

TRANSDUCTION



USER'S MANUAL

Version 1.2

07/30/08

TR-LCD1900-RM Rack Mount Monitor

TR-LCD1900-PM Panel Mount Monitor

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Important Information

The information in this document is subject to change without notice.

All relevant issues have been considered in the preparation of this document. Should you notice an omission or any questionable item in this document, please feel free to notify Transduction.

Regardless of the foregoing statement, Transduction assumes no responsibility for any errors that may appear in this document nor for results obtained by the user as a result of using this product.

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Return policy

Products returned for repair must be accompanied by a Return Material Authorization (RMA) number, obtained from Transduction prior to return. Freight on all returned items must be prepaid by the customer. The customer is responsible for any loss or damage caused by the carrier in transit.

To obtain an RMA number, call us at 905-625-1907. We will need the following information:

- *Return company address and contract*
- *Model name, model number and serial number*
- *Description of the failure*

Mark the RMA number clearly on the outside of each box, include a failure report and return the product to:

Transduction

5155 – 23 Spectrum Way

Mississauga ON Canada L4W 5A1

Attn: RMA Department

Safety Precautions

When not used for extended periods of time, set your PC to DPMS. If using a screen saver, set it to the active screen mode.

Do not use a damaged or loose plug. This may cause an electric shock or fire.

Do not pull the plug out by the wire or touch the plug with wet hands. This may cause an electric shock or fire.

Use only a properly grounded plug or receptacle. An improper ground may cause electric shock or equipment damage.

Do not excessively bend the plug and wire or place heavy objects on them. This could cause damage and an electric shock or fire.

Do not place the monitor face down. The CDT surface may be damaged.

When cleaning, wipe with a slightly moistened, soft cloth. Do not spray any cleaner directly on to the monitor.

Do not remove housing. No serviceable parts inside. Refer servicing to Transduction.

Contents

Your new TR-LCD1900 monitor box should contain the following:

- TR-LCD1900 rack mount / panel mount monitor
- Power Cord
- Video Signal Cable
- User's Manual and Driver Installation CD

**Remember to save your original box and packing material to transport or ship the monitor.*



Power Cord



Video Signal Cable



User's Manual and Driver Installation CD

Quick Start

To attach the TR-LCD1900 monitor to your system, follow these instructions:

1. Turn off the power to your computer.
2. Connect the power cord for your monitor to the power port on the back of the monitor. Plug the power cord for the monitor into a nearby outlet.
- 3-1. Using the D-sub (analog) connector on the video card:
Connect the signal cable to the 15-pin, D-sub connector on the back of your monitor.



- 3-2. Using the DVI (digital) connector on the video card:
Connect the DVI cable to the DVI port on the back of your monitor.



4. Connect to a Macintosh:
Use the D-sub connection cable.
(An older model Macintosh may require a special Mac adaptor).
5. Turn on your computer and monitor. If your monitor displays an image, installation is complete.

NOTES:

- You may get a blank screen depending on the type of video card you are using, if you connect simultaneously both D-sub and DVI cables to one computer.
- If the monitor is connected properly using the DVI connector but you get a blank or fuzzy screen, check to see if monitor status is set to analog. Press Source button to have the monitor double-check the input signal source.

Control Panel Buttons

The Control Panel Buttons give various and very easy graphic user interfaces. Users can easily access the function needed. Be sure that your system power and LED is turned on before operating the keyboard.

Key Name and Function

Key Name	Description
Power	Turns ON/OFF the system
Menu	Activates the OSD menu or goes to previous menu
Auto	-When the OSD menu is off, press more than 3 seconds : Performs "Auto-adjustment" function -When the OSD menu is on : Selects the highlighted icon that user wants
Down	Moves the highlight icon up to the function that user wants
Up	Moves the highlight icon down to the function that user wants
Left	Decreases the adjustment of the selected function
Right	Increases the adjustment of the selected function
Source	Selects the Input Signal among analog RGB, Digital DVI, CVBS and S-VHS

Accessing the menu system

1. With the OSD off, push the **Menu** button to activate the main OSD menu.
2. Use the **Up** or **Down** buttons to move from one function to another. As you move from one icon to another, the function name changes to reflect the function or group of functions represented by that icon. Please refer to the following table for a complete list of all of the functions available for the driver board.
3. Press the **Set** button once to activate the highlighted function, use the **Up** or **Down** buttons to select the function.
4. After selecting a function, use the - or + buttons to make optimum adjustments. The setting bar moves and the numeric value indicator changes to reflect your adjustments.

Note: The numeric value indicator is provided as a point of reference only and has nothing to do with a real measurement.

5. Press the **Menu** button once to return to the main menu to select another function or press twice to exit from the OSD.

Control Panel Buttons cont'd

OSD Adjustment

Menus	Sub-menus	Function Descriptions
Adjustment (PC) Adjustment is used to fine tune and get the best image by removing noises that creates unstable images with jitters and shimmers.	Brightness	Adjusts the brightness of video.
	Contrast	Adjusts the contrast of video.
	Clock	Removes the noises. When frequency value is wrong, the image has horizontal lines especially in 1 dot on and off.
	Phase	Removes the noises. When phase value is wrong, the image has vertical lines especially in 1 dot on and off.
	Auto Adjust	"Auto adjustment" allows the monitor to self-adjust to the incoming video signal. The value of phase, frequency and position are adjusted automatically.
Adjustment (DVI) This function is active if you select a digital DVI source	Contrast	Adjusts the contrast of image.
	Brightness	Adjusts the brightness of image.
Adjustment (Video) This function is active if you select an input source other than PC. (DVD, VCR)	Brightness	Adjusts the brightness of video.
	Contrast	Adjusts the contrast of video.
	Color	Changes the richness of color.
	Tint	Changes the tone of color.
	Sharpness	Adjusts the sharpness of video image.
Color The color can be changed from reddish to bluish white.	6500° K	Reddish white.
	9200° K	Bluish white.
	User	User customizable.
Setup Setup is used to adjust OSD menu information and image.	Image	-H Position : Adjusts the horizontal position of the image. -V Position : Adjusts the vertical position of the image. -GAMMA : Bypass -Information : Displays current display mode.
	OSD	-Language : English, Germany, French, Italy, Spanish. -Color : Changes the opaqueness of the OSD background. -Position : Moves the OSD Window. -Duration : Indicates time until the OSD Menu will disappear after adjusting the menu. -OSD Lock : Avoids OSD control except HOT key.
	Mode Recall	Changes the image information to factory outgoing status.
	Backlight	Changes the brightness of image by controlling the backlight of panel.
	Auto sleep	Goes to soft power off after 10 minutes when input cable is disconnected.

Rear Panel Connectors and On/Off Switch

(The configuration at the back of the monitor may vary from product to product.)



1 Power port

Connect the power cord for your monitor to the power port on the back of the monitor.



2 DVI port

Connect the DVI Cable to the DVI Port on the back of your Monitor.



3 Signal port

Connect the signal cable to the 15-pin, D-sub connector on the back of your monitor.

Note: See Quick Start on page 4 for further information regarding cable connections.

Before calling for service, check the information in this section to see if you can remedy any problems yourself. If you do need assistance, please contact Transduction.

Troubleshooting Tips

Symptom	Check List	Solutions
No images on the screen. I cannot turn on the monitor.	Is the power cord connected properly?	Check the power cord connection and supply.
	Can you see "No Connection, Check Signal Cable" on the screen?	(Connected using the D-sub cable) Check the signal cable connection. (Connected using the DVI cable) If you still see an (error) message on the screen when the monitor is connected properly, check to see if the monitor status is set to analogue. Press Source button to have the monitor double-check the input signal source.
	If the power is on, reboot the computer to see the initial screen (the login screen), which can be seen.	If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows ME/2000/XP) and then change the frequency of the video card. (Refer to the Preset Display Modes page 32) Note: If the initial screen (the login screen) does not appear, contact a service center or your dealer.
	Can you see "Video mode not supported" on the screen?	You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can properly handle. Adjust the maximum resolution and frequency that the monitor can properly handle.
	There is no image on the screen. Is the power indicator on the monitor blinking at 1 second intervals?	The monitor is in PowerSaver mode. Press a key on the keyboard or move the mouse to activate the monitor and restore the image on the screen. If there is still no image, press the 'Source' button. Then press any key on the keyboard or move the mouse again to activate the monitor and restore the image on the screen.
	Connected using the DVI cable?	You may get a blank screen if you boot the system before you connect the DVI cable, or disconnect and then reconnect the DVI cable while the system is running as certain types of graphic cards do not send out video signals. Connect the DVI cable and then reboot the system.
I cannot see the On Screen Display.	Have you locked the On Screen Display (OSD) Menu to prevent changes?	Unlock the OSD by pressing the MENU button for at least 5 seconds.
The screen shows strange colors or just black and white.	Is the screen displaying only one color as if looking at the screen through cellophane paper?	Check the signal cable connection. Make sure the video card is fully inserted in its slot.
	Have the screen colors become strange after running a program or due to a crash between applications?	Reboot the computer.
	Has the video card been set properly?	Set the video card by referring to the video card manual.
The screen suddenly has become unbalanced.	Have you changed the video card or the driver?	Adjust screen image position and size using the OSD or MagicTune.
	Have you adjusted the resolution or frequency to the monitor?	Adjust the resolution and frequency at the video card. (Refer to the Preset Display Modes page 32).
	The screen can be unbalanced due to the cycle of the video card signals. Readjust Position by referring to the OSD or MagicTune.	
The screen is out of focus or OSD cannot be adjusted.	Have you adjusted the resolution or frequency on the monitor?	Adjust the resolution and frequency of the video card. (Refer to the Preset Display Modes page 32).
LED is blinking but no images on the screen.	Is the frequency properly adjusted when checking the Display Timing on the menu?	Adjust the frequency properly by referring to the video card manual and the Preset Display Modes. (The maximum frequency per resolution may differ from product to product.)
There are only 16 colors shown on the screen. The screen colors have changed after changing the video card.	Have the Windows colors been set properly?	For Windows ME/2000/XP: Set the colors properly at the Control Panel, Display, Settings.
	Has the video card been set properly?	Set the video card by referring to the video card manual.
There is a message that reads "Unrecognized monitor, Plug & Play (VESA DDC) monitor found".	Have you installed the monitor driver?	Install the monitor driver according to the Driver Installation Instructions.
	See the video card manual to see if the Plug & Play (VESA DDC) function can be supported.	Install the monitor driver according to the Driver Installation Instructions.

Troubleshooting Tips - cont'd

Check Before Using MagicTune™

1. The MagicTune™ (display adjustment) feature is not available in Game mode or Full Screen video mode.
2. When activated in a mode in which the four edges of the display are black (Game or DOS mode), the "Auto" feature of the LCD monitor may cause the screen to be displayed off-center.
3. Installing the MagicTune™ (display adjustment) software may cause a slight delay when starting the computer.

Check the following items if there is trouble with the monitor.

1. Check if the power cord and the cable are properly connected to the computer.
2. Check if the computer beeps more than 3 times when booting.
(If it does, request an after-service for the main board of the computer.)
3. If you installed a new video card or if you assembled the PC, check if you installed the adapter (video) driver.
4. Check if the scanning ratio of the video screen is set at 75Hz.
(Do not exceed 60Hz when using the maximum resolution.)
5. If you have problems in installing the adapter (video) driver, boot the computer in Safe Mode, remove the Display Adapter from the hardware profile and then reboot the computer and reinstall the adapter (video) driver.

Frequently Asked Questions

Question	Answer
How can I change the frequency?	Frequency can be changed by reconfiguring the video card. Note that video card support can vary, depending on the version of the driver used. (Refer to the computer or the video card manual for details.)
How can I adjust the resolution?	Windows ME/XP/2000 : Set the resolution at the Control Panel, Display, Settings.
How can I set the Power Saving function?	Windows ME/XP/2000 : Set the function from the Control Panel, Display, Screen Saver.
How can I clean the outer case / LCD Panel?	Clean the monitor with a soft cloth, using either a cleaning solution or plain water. Do not spray directly on to the monitor.

Self-Test Feature

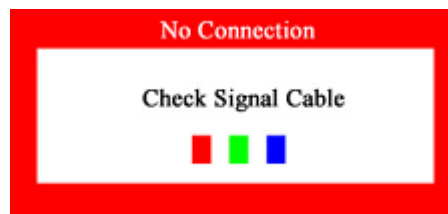
The TR-LCD1900 has a Self-Test feature that allows you to check whether your monitor is functioning properly.

Self-Test Feature Check

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer.
3. Turn on the monitor.

If the monitor is functioning properly, you will see a box with a border and text inside as shown in the following illustration:

The three boxes inside the border are red, green and blue.



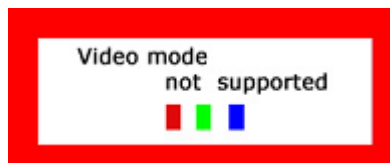
Failure of any of the boxes to appear indicates a problem with your monitor. This box also appears during normal operation if the video cable becomes disconnected or damaged.

1. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor remains blank after following the previous procedure, check your video controller and computer system; your monitor is functioning properly.

Warning Messages

If there is something wrong with the input signal, a message appears on the screen or the screen goes blank. The message may indicate that the monitor is out of scan range or that you need to check the signal cable.



Useful Tips

- A monitor recreates visual signals received from the PC. Therefore, if there is trouble with the PC or the video card, this can cause the monitor to become blank, have poor coloring, noise, Video mode not supported, etc.
- **Judging the monitor's working condition**
 - If there is no image on the screen or "Video mode not supported" message comes up, disconnect the cable from the computer while the monitor is still powered on.
 - If there is a message coming up on the screen or if the screen goes white, this means the monitor is in working condition.
 - In this case, check the computer for trouble.

TR-LCD1900 Specifications

TR-LCD1900 Monitor		Notes
LCD Module	Size: 19.0 inch diagonal Display Area: 376.32 (H) x 301.056 (V) Pixel Pitch: 0.294 (H) x 0.294 (V) Type: a-si TFT active matrix Viewing Angle: 80(H) / 75(V) Brightness: 300 cd/m ² Contrast Ratio: 700 : 1	Active matrix, thin film transistor (TFT) liquid crystal display (LCD)
Synchronization	Horizontal: 30 ~ 81 kHz Vertical: 56 ~ 75 Hz	Automatically Automatically
Display Colors	Analog input: 16,194,277	Dependent on display card used.
Resolution	Optimum resolution: 1280 x 1024@60Hz Maximum resolution: 1280 x 1024@75Hz	See Other Resolutions Supported on page 32 for complete list
Input Signal, Terminated	RGB Analog, DVI Compliant Digital RGB. Composite H/V Sync, SOG(option), 0.7Vp-p Positive at 75 ohms Separate H/V sync, TTL level positive or negative	
Maximum Pixel Clock	140 MHz	
Power Supply	AC 90 ~ 264 VAC rms, 60/50 Hz ± 3Hz or optional 12VDC input	
Power Consumption	42W (Maximum)	
Signal Cable	15pin-to-15pin D-sub cable, detachable DVI-D to DVI-D connector, detachable	
Dimensions (W x D x H) / Weight	Rack mount: 18.96" x 2.875" x 14" (8U) / 14.3 lb 48.16cm x 7.3cm x 35.56cm / 6.5 kg Panel mount: 17.75" x 3.00" x 15.25" / 14 lb 45.09cm x 7.62cm x 38.74cm / 6.35 kg	
Environmental Considerations	Operating Temperature: 32°F ~ 122°F (0°C ~ 50°C) Humidity: 10% ~ 80%, non-condensing Storage Temperature: -4°F ~ 140°F (-20°C ~ 60°C) Humidity: 5% ~ 95%, non-condensing Vibration & Shock 5G/30G	
Plug and Play Capability	This monitor can be installed on any Plug & Play compatible system. Interaction of the monitor and computer systems will provide the best operating conditions and monitor settings. In most cases, monitor installation will proceed automatically, unless the user wishes to select alternate settings.	
Dot Acceptability	TFT LCD panel is manufactured by using advanced semiconductor technology with precision of 99.999% above is used for this product. But the RED, GREEN, BLUE and WHITE color pixels may seem to be bright sometimes or some black pixels could be seen. This is normal. For example, the no. of TFT LCD pixels that is contained in this product are 3,932,160.	
MagicTune Display Adjustment Feature	For Windows 98SE or later.	
Regulatory Approvals	CSA FCC Class A	CE UL

Note: Design and specifications are subject to change without prior notice.

Resolutions Supported

If the signal transferred from the computer is the same as the following Preset Timing Modes, the screen will be adjusted automatically. However, if the signal differs, the screen may go blank while the power is on. Refer to the video card manual and adjust the screen as follows.

Preset Timing Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 640 x 350	31.469	70.086	25.175	+/-
IBM, 640 x 480	31.469	59.940	25.175	-/-
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+,-/+,-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1280 x 1024	63.981	60.020	108.00	+/+
VESA, 1280 x 1024	79.976	75.025	135.00	+/+
SUN, 1280 x 1024	81.129	76.106	135.00	-/-

Horizontal Frequency

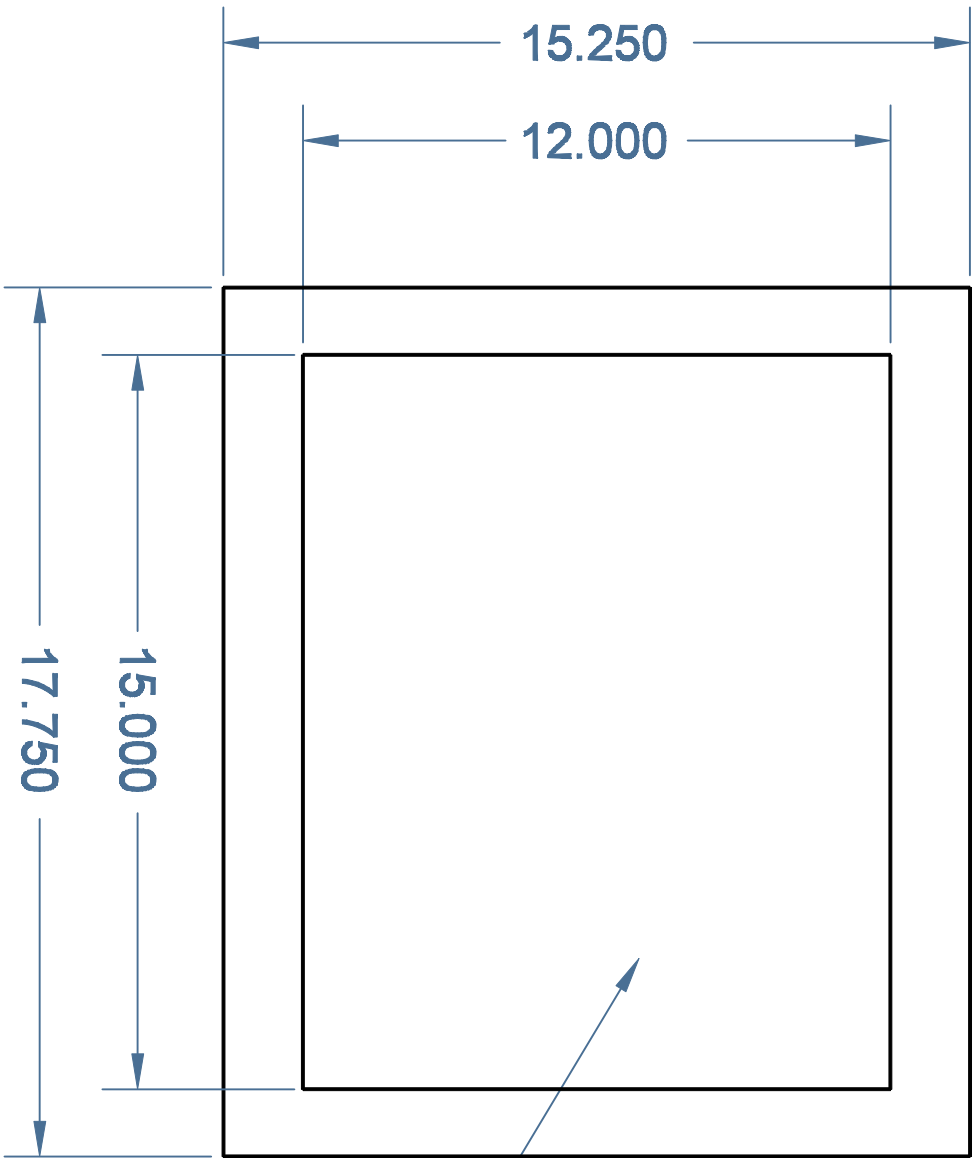
The time to scan one line connecting the right edge to the left edge of the screen horizontally is called Horizontal Cycle and the inverse number of the Horizontal Cycle is called Horizontal Frequency. Unit: kHz

Vertical Frequency

Like a fluorescent lamp, the screen has to repeat the same image many times per second to display an image to the user. The frequency of this repetition is called Vertical Frequency or Refresh Rate. Unit: Hz

TRANSDUCTION
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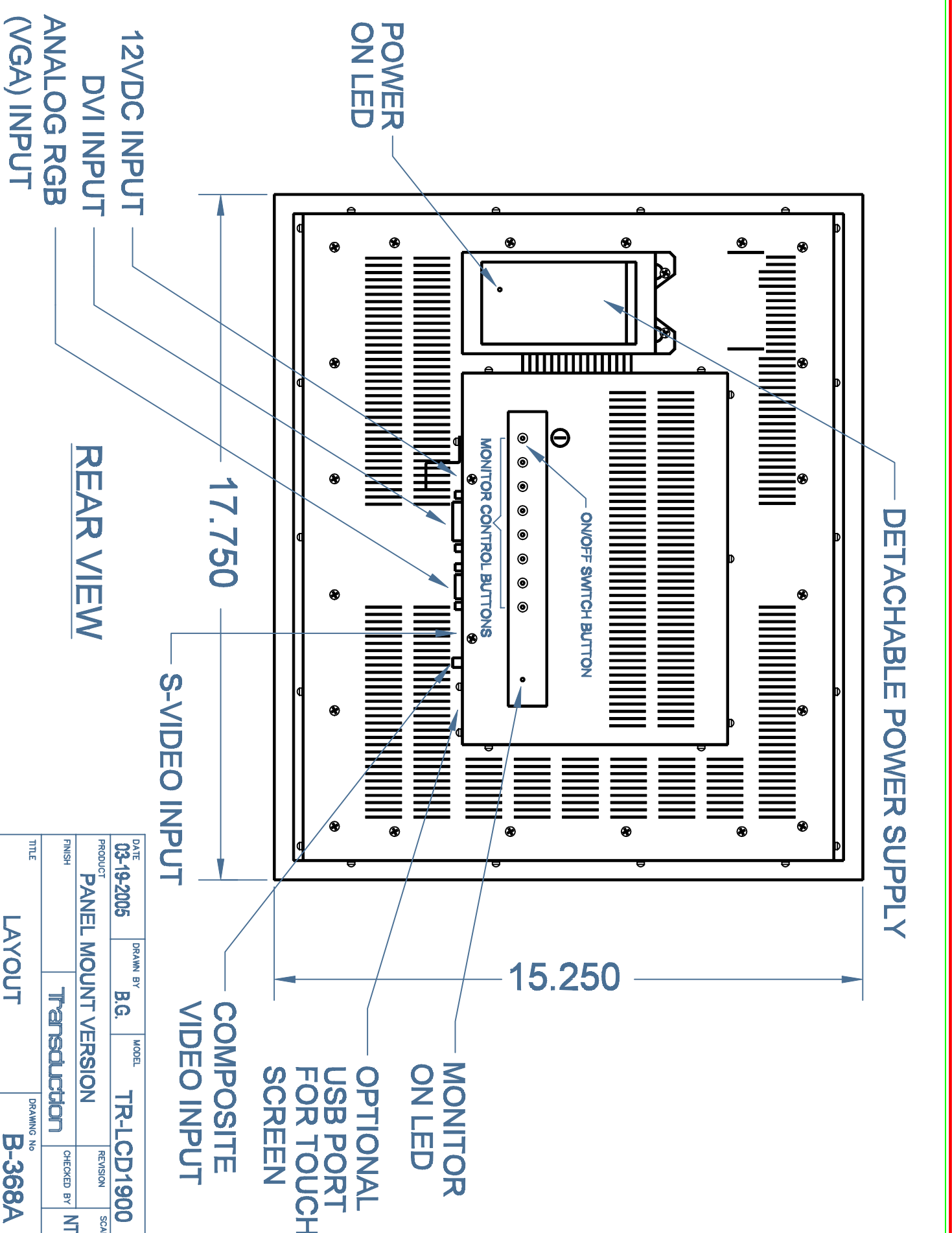
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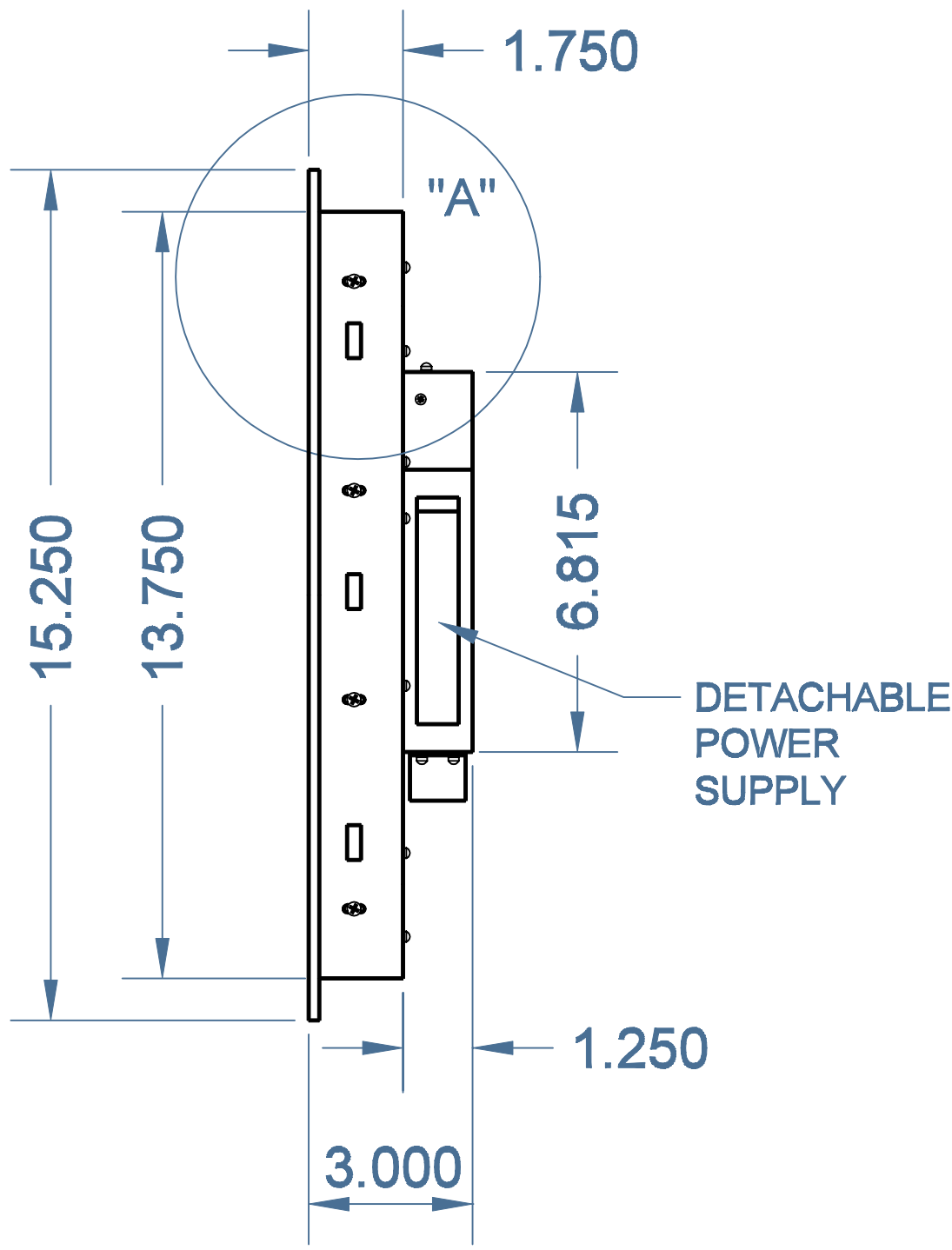
19" LCD MONITOR

FRONT VIEW

DATE	03-08-2005	DRAWN BY	B.G.	MODEL	TR-LCD1900
PRODUCT	PANEL MOUNT VERSION		REVISION		
FINISH	CRINKLE BLACK POWDER PAINT	Transduction	CHECKED BY	NTS	
TITLE	LAYOUT	DRAWING NO	B-368		



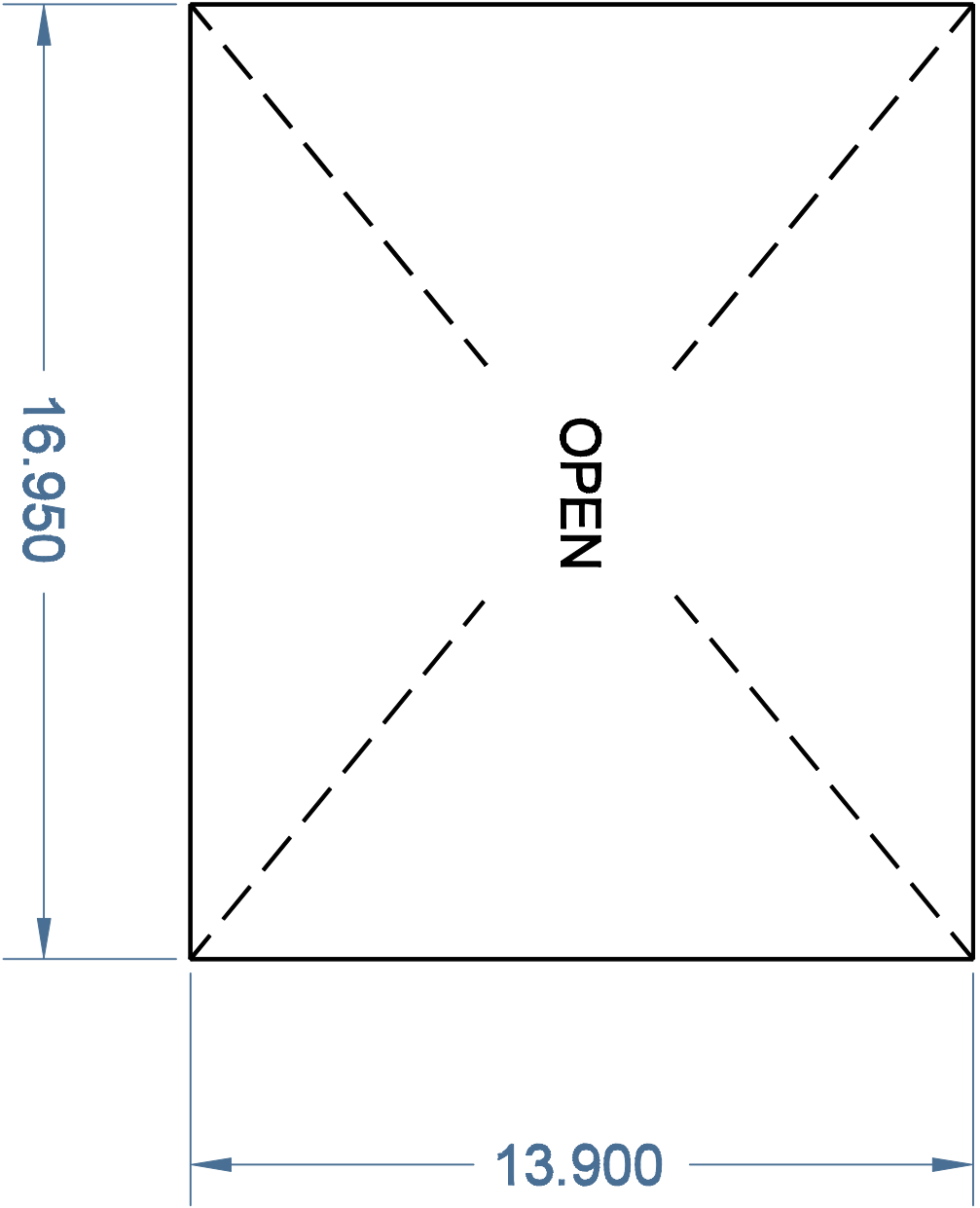
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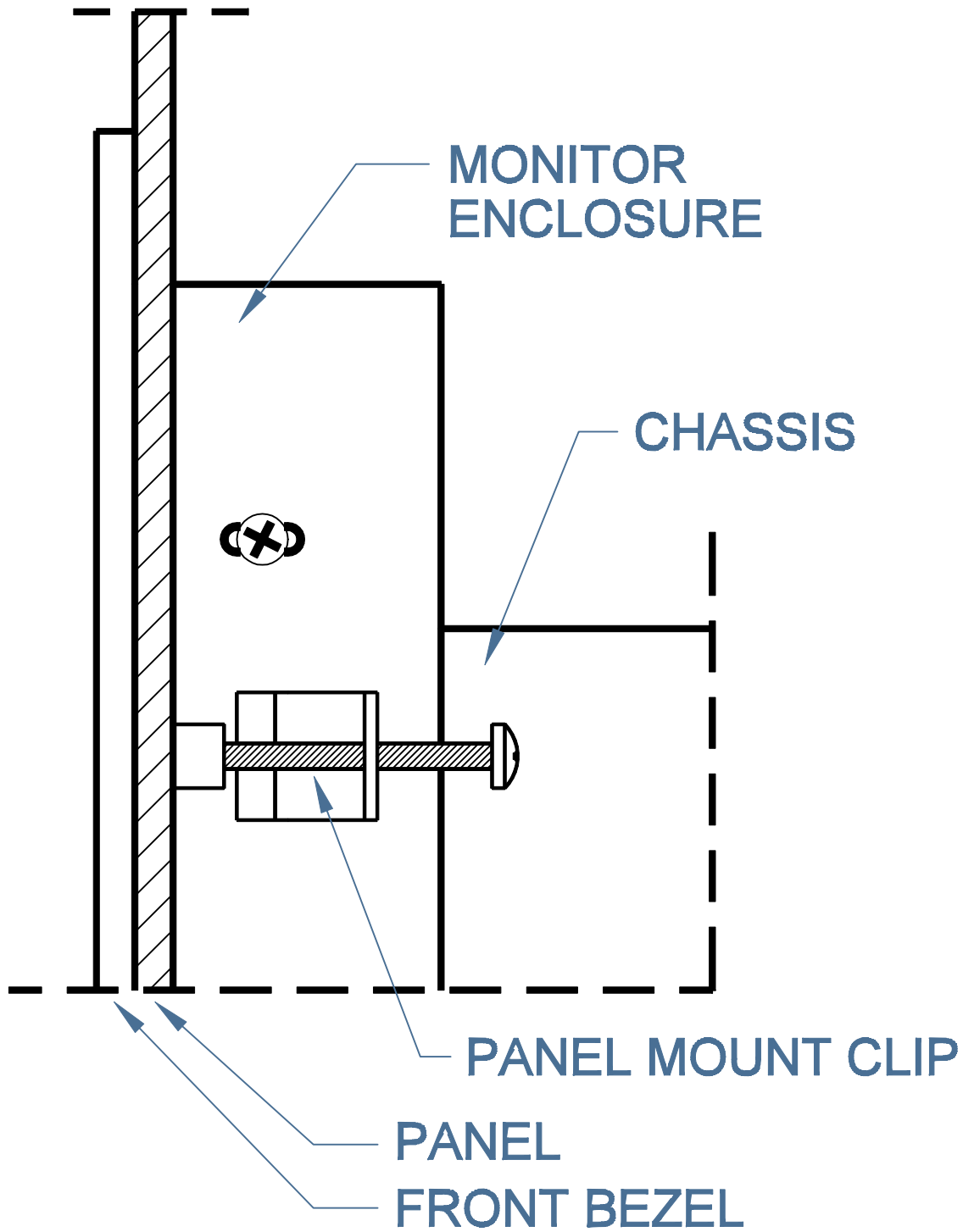
RIGHT SIDE VIEW

**NOTE: FOR DETAIL "A" LOOK
DRAWING B-371**

DATE 03-08-2005	DRAWN BY B. G.	MODEL TR-LCD1900		
PRODUCT PANEL MOUNT VERSION		REVISION	SCALE	
FINISH CRINKLE BLACK POWDER PAINT	Transduction		CHECKED BY	NTS
TITLE LAYOUT			DRAWING No B-369	

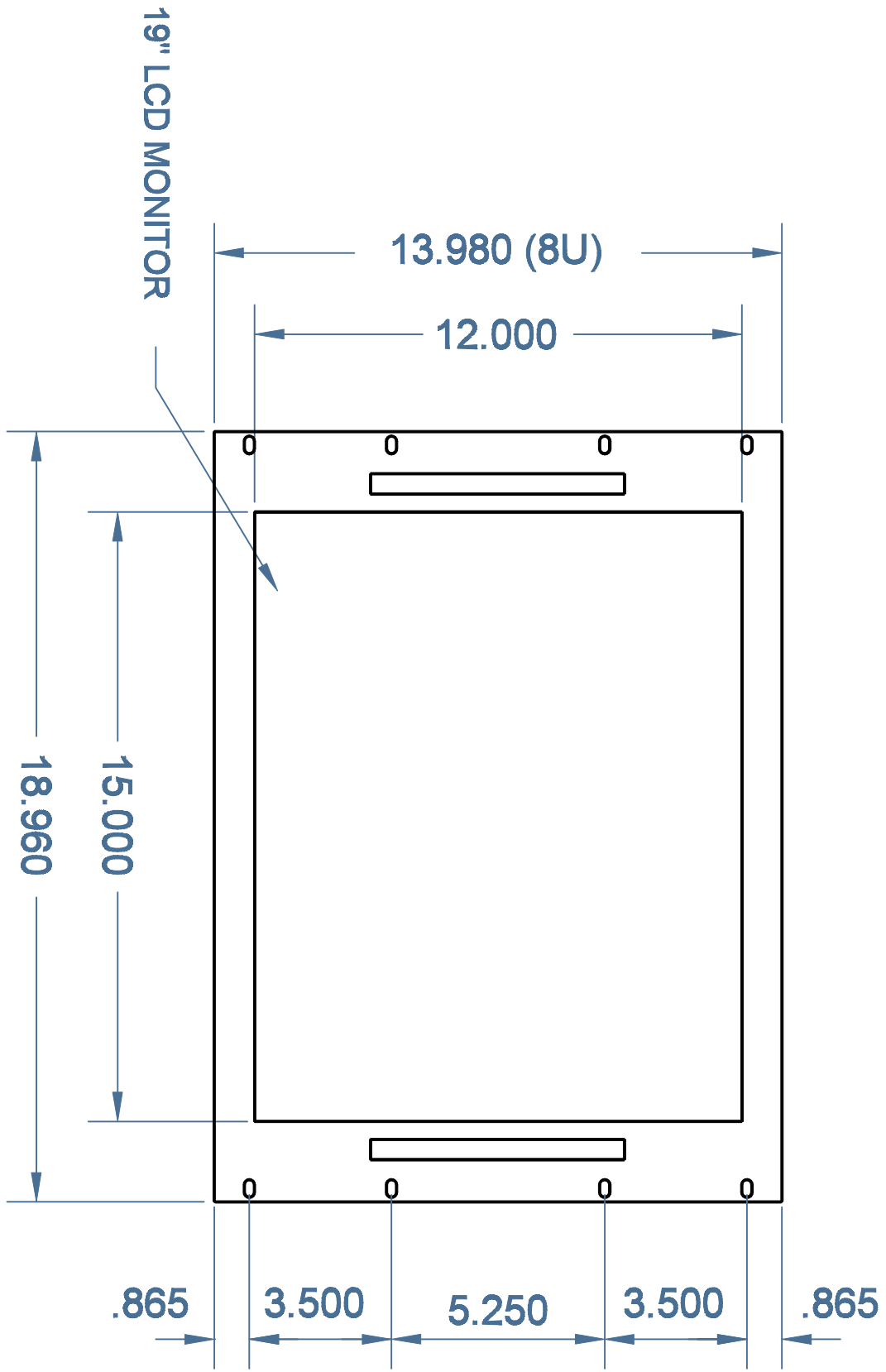


DATE	03-08-2005	DRAWN BY	B.G.	MODEL	TR-LCD1900
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FINISH	Transduction			CHECKED BY	NTS
TITLE	CUTOUT		DRAWING No	B-370	



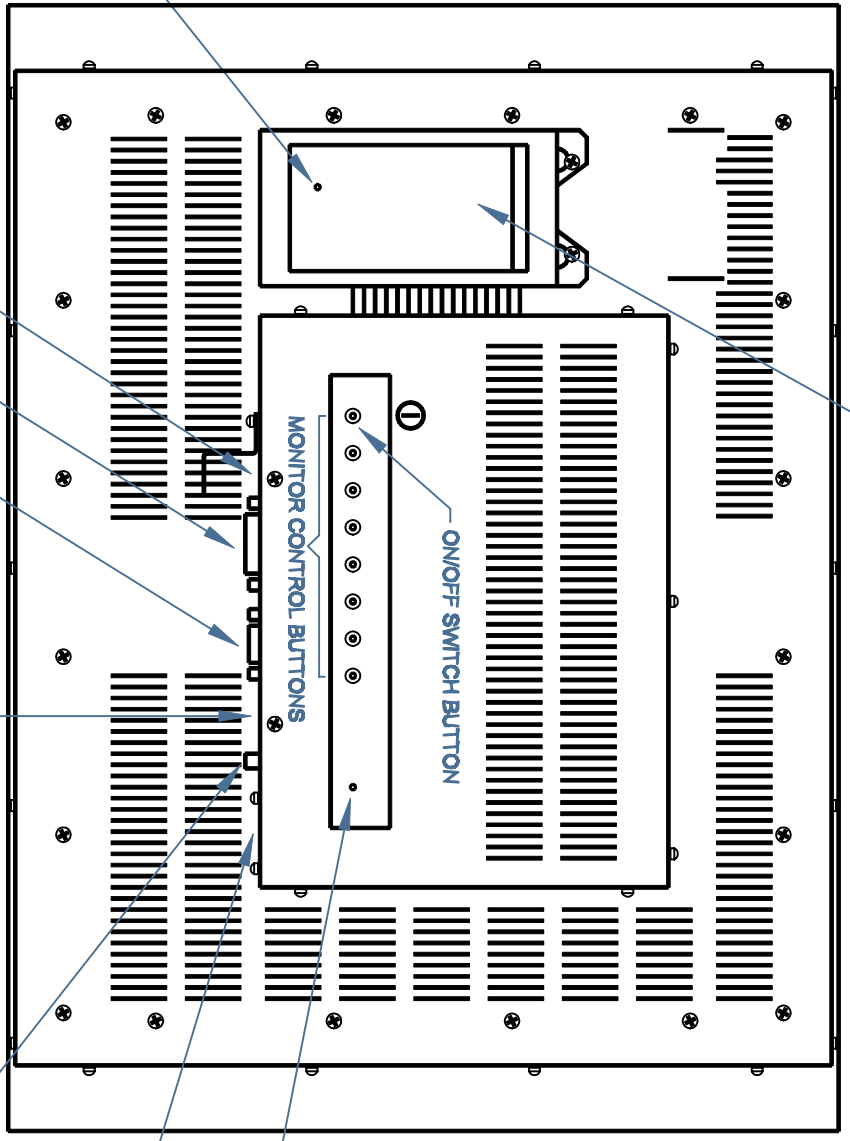
NOTE: CLIP ATTACHED FROM BEHIND AFTER CHASSIS PLACEMENT IN THE PANEL OPENING

DATE 03-08-2005	DRAWN BY B. G.	MODEL TR-LCD1900
PRODUCT PANEL MOUNT VERSION		REVISION
FINISH Transduction		CHECKED BY NTS
TITLE DETAIL "A"		DRAWING No B-371



FRONT VIEW

DATE	03-08-2005	DRAWN BY	B.G.	MODEL	TR-LCD1900
PRODUCT	RACK MOUNT VERSION		REVISION	SCALE	
FINISH	CRINKLE BLACK	TRANS	DUCTION	CHECKED BY	NTS
TITLE	POWDER PAINT	LAYOUT	DRAWING No	B-372	



DETACHABLE POWER SUPPLY

ON/OFF SWITCH BUTTON

MONITOR CONTROL BUTTONS

POWER ON LED

MONITOR ON LED

OPTIONAL USB PORT FOR TOUCH SCREEN

COMPOSITE VIDEO INPUT

S-VIDEO INPUT

12VDC INPUT

DVI INPUT

ANALOG RGB

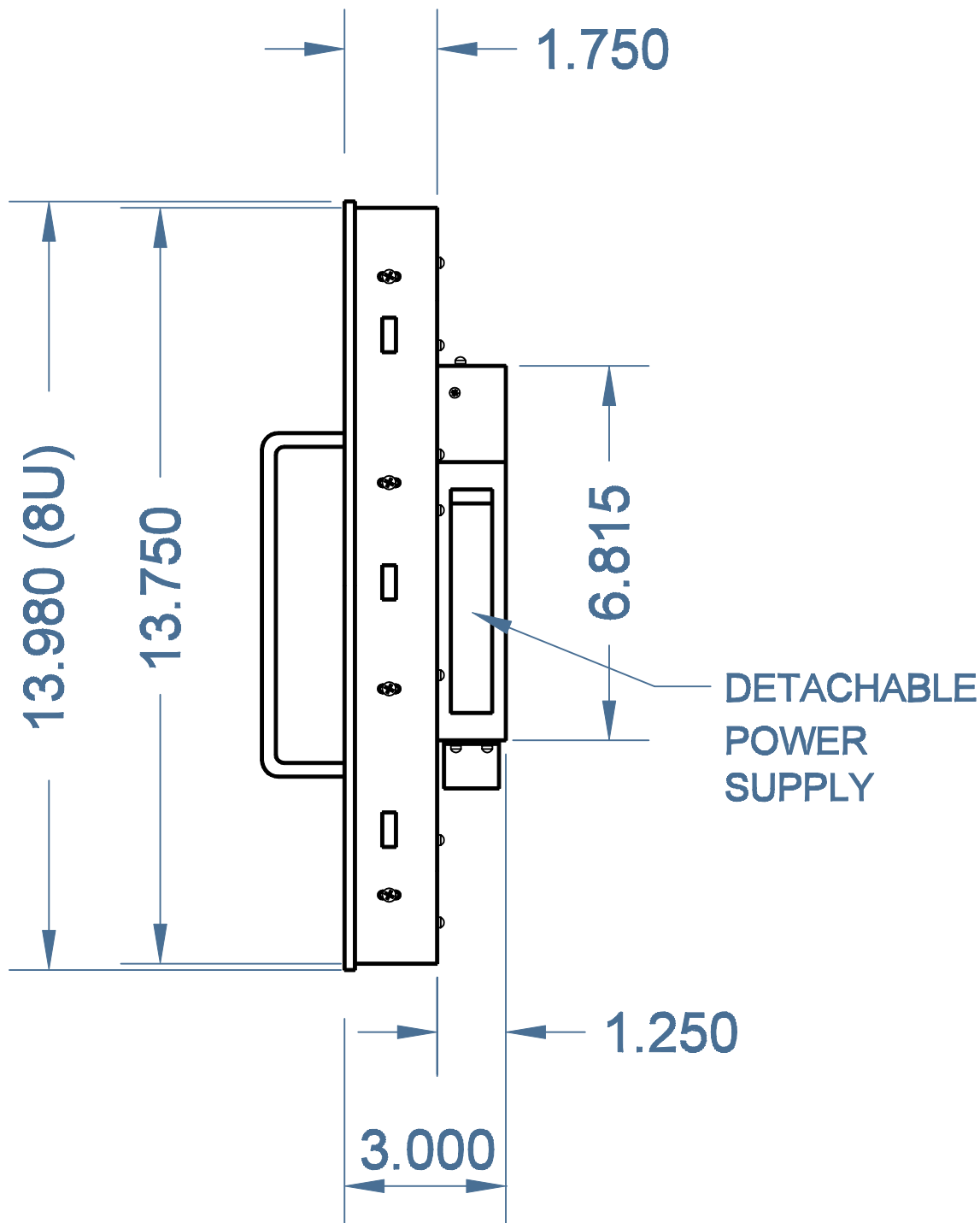
(VGA) INPUT

18.960

13.980 (8U)

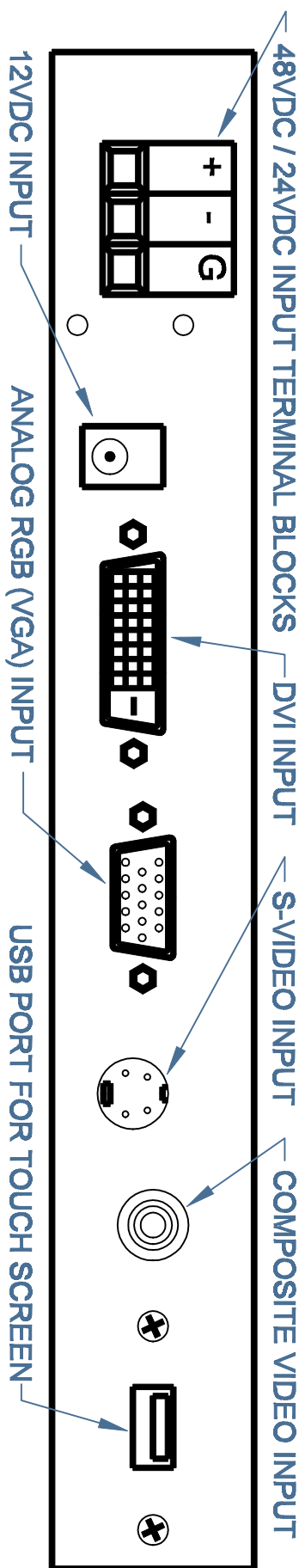
REAR VIEW

DATE	03-19-2005	DRAWN BY	B.G.	MODEL	TR-LCD1900
PRODUCT	RACK MOUNT VERSION		REVISION	SCALE	
FINISH	Transduction		CHECKED BY	NTS	
TITLE	LAYOUT			DRAWING No	B-372A



RIGHT SIDE VIEW

DATE 03-08-2005	DRAWN BY B. G.	MODEL TR-LCD1900
PRODUCT RACK MOUNT VERSION		REVISION NTS
FINISH CRINKLE BLACK POWDER PAINT	Transduction	CHECKED BY NTS
TITLE LAYOUT		DRAWING No B-373



DATE	01-16-2006	DRAWN BY	B.G.	MODEL	TR-LCD1700/1900
MATERIAL				REVISION	SCALE
FINISH	Transduction			CHECKED BY	NTS
TITLE	CONNECTOR LAYOUT		DRAWING No	B-390	